



# Terms & Conditions

**Last updated:** 18th May 2026

These Terms & Conditions explain how you can use our website, shop and content. By visiting or using this site you agree to follow these terms. If you do not agree, please stop using the site.

## 1. Who we are

This website (Narrowboat Round Tuit) and our associated shop brand (Bobbin on the Water) are operated by Narrowboat Round Tuit, a UK based creative business inspired by life aboard a narrowboat.

- **Narrowboat Round Tuit** – our main website and travel blog
- **Bobbin on the Water** – our retail brand offering print-on-demand products

Both brands are part of the same business, and these Terms & Conditions apply to all areas of the website.

If you have any questions, you can contact us at: [admin@narrowboatroundtuit.co.uk](mailto:admin@narrowboatroundtuit.co.uk).

## 2. Using our website

You may browse, read and enjoy our content for personal use only. You agree **not** to:

- Use the site for unlawful purposes
- Copy, reproduce or distribute our content without permission
- Interfere with the security or operation of the site
- Attempt to access restricted areas or data

We may update, suspend or remove parts of the site at any time.

## 3. Bobbin on the Water shop

Our shop (branded as Bobbin on the Water) offers print-on-demand products fulfilled by trusted third-party partners, such as Printful.

By placing an order, you confirm that:

- You are at least 18 years old
- The information you provide is accurate
- You understand that products are made to order

We aim to display product colours and details as accurately as possible, but variations may occur due to screen settings or printing processes.

#### 4. Prices and payments

Prices are shown in GBP (£) unless stated otherwise.

- Prices may change at any time
- Payment is taken at the time of order
- We use secure third-party payment processors

Any additional charges (such as customs fees for international orders) are the responsibility of the customer.

#### 5. Shipping and delivery

Because our products are made to order:

- Production and delivery times may vary
- Delivery estimates are not guaranteed
- Delays caused by couriers or customs are outside our control

#### 6. Returns, refunds and cancellations

As items are custom made, we can only accept returns or issue refunds in cases of:

- Damaged items
- Incorrect items
- Manufacturing defects

If there is an issue, please contact us within 14 days of receiving your order - with photos and your order number.

We cannot accept returns for:

- Change of mind
- Incorrect size(s) chosen by the customer

- Normal wear and tear

## 7. Intellectual property

All content on this website – including text, images, illustrations, branding and blog posts – is owned by Narrowboat Round Tuit, unless otherwise stated.

This includes both:

- Narrowboat Round Tuit website content
- Bobbin on the Water product designs and branding

You may not:

- Copy or reproduce our content
- Use our designs commercially
- Claim our work as your own

If you wish to share or reference our content, please contact us for permission.

## 8. Third-party services and links

Our website may include links to external sites or services (such as Printful, payment processors or social media platforms). We are not responsible for:

- Their content
- Their privacy practices
- Their terms of use

Please review their policies before using their services.

## 9. Blog content and advice

Our blog shares personal experiences, stories and general information. It is not professional advice. You are responsible for how you use any information found on the site.

## 10. User-generated content

If you submit comments or content:

- You grant us permission to display it on the site
- You confirm it does not infringe on others' rights
- We may remove comments that are offensive, harmful or spam

## 11. Limitation of liability

We do our best to keep the site accurate and running smoothly, but we cannot guarantee:

- That the site will always be available
- That the content will always be error-free
- That using the site will be risk-free

To the fullest extent permitted by law, we are not liable for any loss or damage arising from your use of the site or products.

## 12. Changes to these terms

We may update these Terms & Conditions from time to time. Any changes will be posted on this page with a new date. Continued use of the site means you accept the updated terms.

## 13. Governing law

These terms are governed by the laws of England and Wales. Any disputes will be handled by the courts of England and Wales.